

10 questions you need to ask yourself about Mobility

I'm juggling too many phone numbers, already. How does mobility make it easier for people to reach me?

Do you find it increasingly frustrating that you have to give out multiple phone numbers for people to reach you depending on where and when you are going to be somewhere. Mitel Mobility Solutions eliminates this burden with one phone number for all your telephony devices, one number connects you all the time - everywhere.

Will this lead to having to manage multiple voice mail boxes?

One of the biggest annoyances of having both a corporate voice mail service and a cell phone service is that they do not integrate very well. With Mitel Mobility Solutions you have the option of having a single consolidated office voice mail solution regardless of location or device.

How does mobility add greater functionality and value to my cell phone?

Imagine being able to setup a conference call on your cell phone using four-digit extensions. Also hold, transfer and conference to extend the rich PBX feature set to your cellular phone. This is available to Mitel customers who utilize our industry leading Mobility Solutions.

Yes, but can I transfer a call seamlessly from my cell phone to my desk phone in mid-conversation?

What happens if you are running late in the morning and you receive a call (to your office) while you are in the parking lot of an important customer. With mobile extension your desk phone and your office phone are twinned so that one becomes the extension of the other. Once back in the office press a single button to have all calls seamlessly answered by your desktop device. Now enjoy full duplex handsfree conversations or switch to your headset. When you are ready to leave the office, transfer all calls to your cell phone by pressing a button - it's that simple.

How can I tell if the people I need to speak to are available when I need them?

How frustrating is it when you really need to speak to someone and all you get is his or her voice mail. With Mitel's mobility solutions you can utilize real time corporate presence and availability so you can always tell when someone is on or off the phone or away from their desk. Also use real time secure instant messaging to send chat and share files with up to 15 people at the same time. In reality, you can create a 'virtual meeting' with anyone no matter where they are located.

Can a Mitel Mobility solution increase my productivity while I'm in transit?

Imagine getting into the car for that long trip to a customers site and instead of losing valuable productivity time, you're able to call into your corporate voice mail server and have those important emails read back to you through your cell phone, headset or speaker phone. Forward, delete and respond to emails from your car. With Mitel Mobility Solutions you can utilize every moment to the fullest.

How can a mobility solution actually simplify audio and videoconferencing?

If you need to assemble your sales team for an emergency meeting, imagine being able to dial one number and have your team assembled instantly in a secure audio conference. Use your desk phone to create videoconferences simply by touching a button on your set.

Yes, but won't people avoid calling me if they know I'm working from home?

With presence and availability people know how to contact you not where you are. Answer calls on the road, at home in a taxi it doesn't matter where you are, they call one number and it finds you. You will operate with the same advantages you have when at your desk so callers will never know when you have answered the call in your home office or on the road somewhere.

Can a wireless handset possibly have all the features of my desk set?

Yes it can! With Mitel and Spectralink you can enjoy all your favorite features on a completely cordless IP handset. Enjoy the flexibility of having wireless roaming ACD agents and empowering sales agents to get up from their desks to check inventory in real time.

Yes, but won't I have to incur the costs of a VPN in order to access a broadband connection?

No, with Mitel Mobility Solutions it's possible to utilize any broadband connection to make and receive secure/encrypted phone calls without a Virtual Private Network (VPN). With a Mitel Mobility Server your enterprise can provide seamless transition between the office and any other location without the overhead of a VPN. Take your IP desk phone with you or simply open your laptop and to connect to the Mitel Mobility Solution.